

2021年第一季度“百姓问政”事项办理情况统计表

| 序号 | 单位 | 件数 | 感谢 | 咨询 | 建议 | 求助 | 投诉 | 满意 | 不满意 | 未评价 | 满意率 |
|----|----------|----|----|----|----|----|----|----|-----|-----|---------|
| 1 | 马蹄沟镇 | 7 | 0 | 2 | 0 | 2 | 3 | 1 | 0 | 6 | 100.00% |
| 2 | 文旅局 | 6 | 0 | 3 | 2 | 1 | 0 | 3 | 0 | 3 | 100.00% |
| 3 | 扶贫办 | 4 | 0 | 2 | 0 | 2 | 0 | 1 | 0 | 3 | 100.00% |
| 4 | 宣传部 | 4 | 0 | 0 | 2 | 1 | 1 | 4 | 0 | 0 | 100.00% |
| 5 | 行政审批局 | 3 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 2 | 100.00% |
| 6 | 市场监管局 | 2 | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 1 | 100.00% |
| 7 | 创建办 | 2 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 1 | 100.00% |
| 8 | 供电公司 | 2 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 100.00% |
| 9 | 老君殿镇 | 2 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 100.00% |
| 10 | 税务局 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 100.00% |
| 11 | 政协办 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 100.00% |
| 12 | 供水公司 | 8 | 0 | 4 | 1 | 1 | 2 | 5 | 1 | 2 | 83.33% |
| 13 | 政府办 | 15 | 0 | 4 | 6 | 4 | 1 | 4 | 1 | 10 | 80.00% |
| 14 | 组织部 | 11 | 1 | 6 | 1 | 2 | 1 | 3 | 1 | 7 | 75.00% |
| 15 | 双湖峪街道办事处 | 13 | 0 | 5 | 1 | 2 | 5 | 5 | 2 | 6 | 71.43% |
| 16 | 自然资源和规划局 | 11 | 0 | 9 | 0 | 1 | 1 | 2 | 1 | 8 | 66.67% |
| 17 | 交通局 | 21 | 0 | 5 | 1 | 4 | 11 | 9 | 7 | 5 | 56.25% |

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|----|-----------|----|----|----|----|----|----|----|-----|-----|--------|
| 18 | 卫健局 | 35 | 0 | 17 | 4 | 4 | 10 | 9 | 8 | 18 | 52.94% |
| 19 | 残联 | 3 | 0 | 3 | 0 | 0 | 0 | 1 | 1 | 1 | 50.00% |
| 20 | 民政局 | 2 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 50.00% |
| 21 | 林业局 | 2 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 50.00% |
| 22 | 住建局 | 63 | 2 | 21 | 3 | 5 | 32 | 9 | 13 | 41 | 40.91% |
| 23 | 水地湾便民服务中心 | 5 | 0 | 0 | 0 | 1 | 4 | 1 | 2 | 2 | 33.33% |
| 24 | 砖庙镇 | 5 | 0 | 0 | 1 | 2 | 2 | 1 | 2 | 2 | 33.33% |
| 25 | 公安局 | 26 | 0 | 7 | 4 | 3 | 12 | 3 | 8 | 15 | 27.27% |
| 26 | 教体局 | 29 | 0 | 7 | 1 | 7 | 14 | 3 | 11 | 15 | 21.43% |
| 27 | 人社局 | 22 | 0 | 16 | 1 | 4 | 1 | 1 | 4 | 17 | 20.00% |
| 28 | 苗家坪镇 | 20 | 0 | 3 | 2 | 3 | 12 | 2 | 14 | 4 | 12.50% |
| 29 | 医保局 | 8 | 0 | 5 | 0 | 3 | 0 | 0 | 1 | 7 | 0.00% |
| 30 | 三川口镇 | 6 | 0 | 1 | 0 | 3 | 2 | 0 | 2 | 4 | 0.00% |
| 31 | 马岔镇 | 6 | 0 | 1 | 0 | 5 | 0 | 0 | 2 | 4 | 0.00% |
| 32 | 周家硷镇 | 5 | 0 | 3 | 0 | 1 | 1 | 0 | 1 | 4 | 0.00% |
| 33 | 驼耳巷乡 | 4 | 0 | 1 | 0 | 0 | 3 | 0 | 2 | 2 | 0.00% |
| 34 | 财政局 | 3 | 0 | 2 | 0 | 0 | 1 | 0 | 1 | 2 | 0.00% |
| 35 | 畜牧兽医局 | 3 | 0 | 2 | 0 | 1 | 0 | 0 | 1 | 2 | 0.00% |
| 36 | 统战部 | 2 | 0 | 2 | 0 | 0 | 0 | 0 | 2 | 0 | 0.00% |

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|----|------------|-----|----|----|----|----|----|----|-----|-----|-------|
| 37 | 电市镇 | 2 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0.00% |
| 38 | 邮政公司 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0.00% |
| 39 | 消防大队 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0.00% |
| 40 | 发改和科技局 | 3 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 3 | --- |
| 41 | 退役军人局 | 2 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | --- |
| 42 | 住房公积金管理中心 | 2 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 2 | --- |
| 43 | 纪委办 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | --- |
| 44 | 武装部 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | --- |
| 45 | 法院 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | --- |
| 46 | 总工会 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | --- |
| 47 | 农业农村局 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | --- |
| 48 | 工贸局 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | --- |
| 49 | 环保局 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | --- |
| 50 | 公路段 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | --- |
| 51 | 何家集镇 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | --- |
| 52 | 淮宁湾镇 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | --- |
| 53 | 槐树岔便民服务中心 | 3 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 3 | --- |
| 54 | 瓜园则湾便民服务中心 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | --- |
| 合计 | | 387 | | | | | | | | | |